

B1380:11	Steering Wheel Right Switch Pack: Circuit Short To Ground	GO to Pinpoint Test Y
B1380:17	Steering Wheel Right Switch Pack: Circuit Voltage Above Threshold	GO to Pinpoint Test Y
All other Diagnostic Trouble Codes (DTCs)	-	REFER to: Steering Wheel and Column Electrical Components . See SCCM DTC Chart.

**DIAGNOSIS AND TESTING > INFORMATION AND ENTERTAINMENT SYSTEM >
SYMPTOM CHARTS > SYMPTOM CHART: GENERAL AUDIO SYSTEM**

Condition	Possible Sources	Actions
A module does not respond to the diagnostic scan tool	Fuse Wiring, terminals, or connectors Module	REFER to: Communications Network . See Symptom Chart.
The RH steering wheel switches are inoperative or do not operate correctly	Refer to the Pinpoint Test	GO to Pinpoint Test Y
The CD player is inoperative or does not operate correctly	Refer to the Pinpoint Test	GO to Pinpoint Test AA
The speed compensated volume does not operate correctly	Refer to the Pinpoint Test	GO to Pinpoint Test E
The compass is inoperative or does not operate correctly	Refer to the Pinpoint Test	GO to Pinpoint Test AD
The audio system does not operate correctly from the FCIM	Refer to the Pinpoint Test	GO to Pinpoint Test Z
The FCIM illumination is inoperative or does not dim	Illumination system concern FCIM	REFER to: Instrument Panel and Interior Switches Illumination .
The FDIM touchscreen is inoperative or does not operate correctly	Refer to the Pinpoint Test	GO to Pinpoint Test AB
The SIRIUS data services are not available - if equipped	Refer to the Pinpoint Test	GO to Pinpoint Test C

**DIAGNOSIS AND TESTING > INFORMATION AND ENTERTAINMENT SYSTEM >
SYMPTOM CHARTS > SYMPTOM CHART: HD RADIO® SYSTEM**

Condition	Possible Sources	Actions
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Echo, stutter, skip, or repeat	Radio broadcaster time alignment error	ADVISE the customer that the HD Radio ® is functioning correctly.
FM multicast channels (HD2, HD3, HD4, etc.) are unavailable that were once available	Broadcast station not broadcasting Broadcast station maintenance Broadcast program change Broadcast station change Station unavailable for the current location Digital signal loss Poor reception	ADVISE the customer that there must be an available FM multicast channel in order to output High Definition (HD) content. The HD Radio ® is functioning correctly.
FM multicast channels (HD2, HD3, HD4, etc.) are unavailable when using the seek, tune, or scan functions	Unavailable stations Insufficient waiting time	ADVISE the customer that the scan function does not scan for multicast channels. There must be an available FM multicast channel in order to output High Definition (HD) content. If FM multicast channels are available, HD Radio ® takes time to detect and switch from analog to digital. The High Definition (HD) icon turns orange when the digital broadcast is available. The HD Radio ® is functioning correctly.
FM multicast channels (HD2, HD3, HD4, etc.) are unavailable when using a radio preset or direct tune	Station unavailable for the current location Digital signal loss Poor reception	ADVISE the customer that there must be an available FM multicast channel in order to output High Definition (HD) content. The HD Radio ® is functioning correctly.
FM multicast channels (HD2, HD3, HD4, etc.) have an audio mute delay when using a radio preset or direct tune	Insufficient waiting time	ADVISE the customer that FM multicast channels take time to decode and make the audio available. The HD Radio ® is functioning correctly.
High Definition (HD) not immediately available when using the seek or tune functions	Insufficient waiting time	ADVISE the customer that the HD Radio ® takes time to detect and switch from analog to digital. The High Definition (HD) icon turns orange when the digital broadcast is available. The HD Radio ® is functioning correctly.
Metadata does not match audio being played	Radio broadcaster data error	ADVISE the customer that the HD Radio ® is functioning correctly.
Metadata is not shown for the selected frequency	Radio broadcaster data error	ADVISE the customer that the HD Radio ® is functioning correctly.